

# Distance Sale – Your Right to Cancel

## **Moonraker Motorcycles Ltd**

125-129 Oak Street, Norwich , Norfolk , NR3 3BP

sales@moonraker-motorcycles.co.uk

01603 623601

## Your Right to Cancel

If you have entered into a distance contract with Moonraker Motorcycles Ltd, you have the right to cancel this contract within **14 days**, subject to the conditions set out below.

The cancellation period will expire **14 days after the day on which you, or a third party nominated by you (other than the carrier), take physical possession of the vehicle.**

## How to Cancel

To exercise your right to cancel, you must inform us of your decision to cancel this contract by a **clear statement** (for example, by email or post) sent to the contact details above.

You may use a cancellation form if you wish, but it is **not obligatory**.

To meet the cancellation deadline, it is sufficient for you to send your cancellation notice before the cancellation period has expired.

## Effects of Cancellation

If you cancel this contract, we will reimburse all payments received from you, including standard delivery costs (if applicable).

Please note the following conditions apply:

- We may make a **deduction for any loss in value** of the vehicle if that loss results from handling beyond what is necessary to establish the nature, characteristics, and functioning of the vehicle.  
Any use beyond a reasonable test ride will be considered excessive use. Mileage in excess of **20 miles** may be charged at **£1 per mile**, and deductions may also be made for any damage, excess wear, or deterioration.
- Reimbursement will be made **without undue delay**, and no later than **14 days after we have received the vehicle and all associated documentation** back in full. This includes (but is not limited to) keys, service history, manuals, and the V5C (if supplied).
- We reserve the right to **withhold reimbursement until the vehicle and all documentation have been returned and inspected.**
- Reimbursement will be made using the **same method of payment** used for the original transaction unless expressly agreed otherwise. No fees will be charged for the

reimbursement.

- Where a **part exchange** formed part of the transaction, reimbursement may include the return of the part exchange vehicle (if still available) or a financial adjustment to reflect its value, including any negative equity.
- It is your responsibility to return the vehicle to us **without undue delay and no later than 14 days** after notifying us of cancellation. You will be responsible for the cost of returning the vehicle unless otherwise agreed in writing.

## Distance Sale – Cancellation Notice

*(Complete and return this form only if you wish to cancel the contract)*

To:

**Moonraker Motorcycles Ltd**

125-129 Oak Street, Norwich , Norfolk , NR3 3BP

sales@moonraker-motorcycles.co.uk

01603 623601

I/We hereby give notice that I/We cancel my/our contract of sale for the following vehicle:

Make:

Model:

Registration:

Order date:

Date received:

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s):

Date: